

Quality Assurance Program For Long Term Care Facilities Volume V: Nursing Services

This recently updated 2007 Quality Assurance manual for nursing is designed to assist today's long term care nursing departments in complying with OBRA Quality of Care standards, IDPH regulations, OSHA guidelines, and requirements for Medicaid and Medicare reimbursement.

Developed by a team of front-line nurses, the quality assurance approach of 16 sentinel Focused Rounds (where there's smoke) and over a hundred targeted Quality Assurance Reviews (there's the fire) can help a facility develop a practical pro-active Quality improvement program that addresses nursing care issues before they become problems. For facilities cited for nursing care violations, the care-specific Quality Assurance Reviews provide a standardized path for correction, and are recognized by IDPH as an acceptable Plan of Correction.

Along with providing tools that help you catch concerns before they become violations, the manual offers instruction on how to set up a program that satisfies all the Quality Assurance Committee requirements for OBRA F-tag 520 and for Joint Commission.

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UNIT MANAGEMENT

FOCUSED ROUNDS CHECKLIST

(QA Reviews include: Environmental Quality of Resident Rooms and Bathrooms, Call Lights, Emergency Equipment, Privacy and Dignity, Safety, Resident Incidents and Accidents.)

Floor/Wing →										
Instructions: If yes, write "Y" If no, write "N" If improvement needed, write "I" If not applicable, write "N/A"										Comments
Is the floor/wing free of odors?										
Are doors and/or cubicle curtains closed when care is provided?										
Does staff knock and wait for a response before entering a resident's room?										
Are the residents' drawers free of improperly stored food?										
Does nursing staff speak to residents/visitors in a professional and dignified manner?										
Do nurses on the floor know the procedures to follow if a resident/customer files a concern?										
Are clean/soiled utility rooms clean and orderly with the doors closed and locked as appropriate?										
Does staff know what to do in the event of a resident fall or other incident?										
Does all nursing staff have access to and utilize gait belts as appropriate?										
Are crash carts clean and accessible to nursing staff?										
Are call lights accessible to the resident?										
Are call lights answered within a reasonable amount of time and according to facility protocol?										
Are residents properly dressed?										

Comments: _____

Evaluator's Signature: _____ Date: _____

QUALITY ASSURANCE REVIEW

CALL LIGHTS

Floor/Unit: _____

N/A=Not Applicable	Yes	No	N/A	Comments N/I=Needs Improvement
Are call lights available and accessible to the residents in bed?				
Are call lights available and accessible to residents who are in bedside chairs?				
Is the call light cord of the appropriate length?				
Are call light cords in bathrooms of the appropriate length?				
Are call lights in working order in all day rooms?				
Are call lights in working order in all shower/tub rooms?				
Are call lights in working order in all bathrooms other than in residents' rooms?				
Are frequent checks made on residents who are unable to utilize their call lights?				
Are residents instructed in how to use call lights?				
Do the lights at the nursing station and above the resident's door work?				
Are residents identified if they are unable to utilize call lights?				

Comments: _____

Evaluator's Signature: _____ Date: _____